

Media Release

Voith Turbo

Mailing address:
J.M. Voith SE & Co. KG
Global Communications Voith Turbo
Alexanderstr. 2
89522 Heidenheim, Germany
Tel. +49 7321 37-9517
www.voith.com

TurboGuide Mobile: The app for efficient coupling management

2021-10-20

- Digital nameplate, information on coupling filling, operating manuals, tutorials, troubleshooting, Webshop and other services in a user-friendly format on smartphones and tablets
- Incorporates new method for simple coupling fill level check
- Direct 24/7 contact to service support straight from the app

HEIDENHEIM, GERMANY. There are more than a million hydrodynamic couplings from Voith in operation worldwide. In numerous heavy industry sectors like mining, petrochemicals, steel or thermal power plants, they ensure a gentle startup of equipment and machines and at the same time protect them from possible damage even under extreme conditions. With the new TurboGuide Mobile, Voith has developed an app with an intuitive interface for the efficient and comprehensive management of constant-fill fluid couplings.

App users can conveniently view all relevant data on the filling quantity of the coupling via smartphone or tablet. Moreover, the app provides access to operating manuals, tutorials, troubleshooting, and the Voith Turbo Webshop. Since it is not uncommon for several fluid couplings to be in operation at a company, TurboGuide Mobile helps provide an overview of the existing coupling fleet.

The way the app works is very straightforward. Every coupling can be captured by scanning the QR code. Alternatively, the user can also enter the serial number. Just a few seconds later he receives all the data on the specific coupling like filling volume, filling angle, power, speed or operating fluid.

“Fast and uncomplicated information procurement is becoming increasingly important. Our customers no longer want to laboriously wade through

hundreds of pages of operating manuals, only to spend minutes reading through individual chapters, such as the filling procedure,” says Thomas Ohr, Product Manager TurboGuide at Voith. The app therefore includes an integrated tutorial, for example, which clearly explains how to perform a level check or the initial filling of the coupling. In conjunction to this, the smartphone’s gyrometer function can be used as a tool to calculate the necessary filling volume. “This new kind of method is currently the technical highlight of the app,” Ohr emphasizes.

Voith Turbo

Mailing address:

J.M. Voith SE & Co. KG
Global Communications Voith Turbo
Alexanderstr. 2
89522 Heidenheim, Germany
Tel. +49 7321 37-9517
www.voith.com

Page 2 of 3

And if the information provided by the TurboGuide Mobile occasionally doesn’t help solve the problem, the user can contact Voith’s phone service support directly from the app, 24 hours a day and seven days a week.

The TurboGuide Mobile app, developed by Voith and programmed by the Munich-based start-up Knowron, is now available from Google Play and the Apple App Store.

Learn more: <https://voith.com/turboguide-app>

About the Voith Group

The Voith Group is a global technology company. With its broad portfolio of systems, products, services and digital applications, Voith sets standards in the markets of energy, oil & gas, paper, raw materials and transport & automotive. Founded in 1867, the company today has more than 20,000 employees, sales of € 4.2 billion and locations in over 60 countries worldwide and is thus one of the larger family-owned companies in Europe.

The Group Division Voith Turbo is part of the Voith Group and a specialist for intelligent drive technology, systems as well as tailor-made services. With its innovative and smart products, Voith offers highest efficiency and reliability. Customers from highly diverse industries such as oil and gas, energy, mining and mechanical engineering, ship technology, rail and commercial vehicles rely on the advanced technologies and digital applications of Voith.



Voith Turbo

Mailing address:

J.M. Voith SE & Co. KG

Global Communications Voith Turbo

Alexanderstr. 2

89522 Heidenheim, Germany

Tel. +49 7321 37-9517

www.voith.com

Page 3 of 3

TurboGuide Mobile enables easy access to all coupling data like filling volume, filling angle, power, speed or operating fluid.

Contact

Philip Bäuerle

Global Communication Manager Voith Turbo

J.M. Voith SE & Co. KG

Tel. +49 7321 37-9517

Philip.Baeuerle@voith.com

Twitter

https://twitter.com/voith_hydro

https://twitter.com/voith_career

LinkedIn

<https://www.linkedin.com/company/voithgroup>

<https://www.linkedin.com/company/voith-hydro>

<https://www.linkedin.com/company/voith-turbo>

<https://www.linkedin.com/company/voith-paper>

<https://www.linkedin.com/company/voith-digital-transformation>

YouTube

<https://www.youtube.com/voithgroup>

Instagram

<https://www.instagram.com/voithgroup/>