

Media Release

Voith Paper

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DS Smith Kemsley's service level agreement with Voith increases process performance, efficiency and availability

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- Service approach through regular inspection across all equipment
- Proactive recommendations ensure the correct stock quality and quantity for improving cost-effectiveness and productivity on the three paper machines
- Third successful three-year service level agreement with DS Smith Kemsley of the whole stock preparation across four lines now running

KEMSLEY/HEIDENHEIM. Voith's service solutions for each machine segment of the production line offer papermakers direct access to the expertise of the leading full-line supplier. At DS Smith's Kemsley Mill in the UK, a service approach with regular inspections of all stock preparation equipment ensures optimal maintenance for resource-efficient production and high-quality stock. DS Smith has now confirmed its trust in Voith again by extending their service contract at Kemsley mill, UK, for the entire stock preparation of four production lines for a further three years.

"Stock preparation lines play a large part to help ensure we maximize the use of all materials that arrive at Kemsley whilst delivering on our 'Now & Next' sustainability strategy goal of sending zero waste to landfill by 2030. We are in the process of developing a new and improved fiber preparation line and we have selected Voith to supply our new drum pulper as part of our program to replace older equipment in the mill. Voith continues to be a trusted service partner for inspection, maintenance, refurbishment and installation services at our site", adds Chris Harding, Project Engineering Manager, DS Smith at Kemsley.

Voith service reports provide comprehensive recommendations on critical components, including machine housings, rotors, and baskets, with the goals of maximizing the useful working life of these wear parts and

improving shut down planning. This proactive approach increases the performance, efficiency and availability of the process equipment, ensuring the correct quality and quantity of stock to improve cost-effectiveness and productivity on the three paper machines. “Our Original Equipment Manufacturer understanding, and equipment know-how ensures that repairs like bearing assemblies are at the right level of quality and support for the Kemsley team”, explains Russell Murray, Service Technician at Voith Paper.

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Voith's services are designed to provide optimal maintenance for machines and processes, ensuring that production runs smoothly and uses resources efficiently. Both reactive and preventive measures maximize the lifespan of the machines.

Find more information here: <https://voith.com/corp-en/papermaking-components-and-services.html>

About DS Smith

DS Smith is a leading global provider of sustainable fiber-based packaging, which is supported by recycling and papermaking operations. The company plays a central role in the value chain across sectors including e-commerce, fast moving consumer goods, food and beverage, and industrials. It has a target-led Now & Next sustainability strategy, Redefining Packaging for a Changing World and is committed to leading an industry-wide transition to a circular economy while delivering sustainable circular solutions for customers. As a part of this mandate, there is a focus on replacing problem plastics, taking carbon out of supply chains, providing recycling solutions, innovation and significant investment into Research & Development including alternative materials and fibers. The company has a progressive approach to the service and optimization of sustainable supply chains, a well-known and bespoke 'Box-to-Box' in fourteen days operational model and a unique Circular Design Metrics approach. There are operations in thirty-four countries, 30,000+ employees, and a headquarters in London, where the company is also listed in the FTSE100. It is a proactive member of the Ellen MacArthur Foundation, and the original DS Smith box-making business was started by the London based Smith family in the 1940s.

About the Voith Group

The Voith Group is a global technology company. With its broad portfolio of systems, products, services and digital applications, Voith sets standards

in the markets of energy, paper, raw materials and transport. Founded in 1867, Voith today has around 22,000 employees, sales of € 5.2 billion and locations in over 60 countries worldwide and thus is one of the larger family-owned companies in Europe.

The Group Division Voith Paper is part of the Voith Group. As the full-line supplier to the paper industry, it provides the largest range of technologies, services and products on the market, and offers paper manufacturers integrated solutions from a single source. The company's continuous stream of innovations facilitates resource-conserving production and supports customers in significantly reducing their carbon footprint. With its comprehensive automation products and leading digitalization solutions from the Papermaking 4.0 portfolio, Voith offers its customers state-of-the-art digital technologies to improve the availability and efficiency of their systems in all sections of the production process.

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Voith's service level agreement with DS Smith Kemsley covers whole stock preparation over three years of four lines.

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