

Press Release

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"Best Service Provider 2013" Siemens honors Voith Service

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On the occasion of its 8th Supplier Day in November, held in Manchester (Old Trafford), Siemens Rail Systems UK acknowledged the outstanding performance of Voith and recognized the company as "Best Service Provider (Vehicles) 2013". This builds on the recognition Voith received just one year ago for being selected the "Most Improved Supplier 2012".

"We are very proud of this title," states Dr. Frank Gropengiesser, Member of the Management Board of Voith Turbo GmbH & Co. KG and in charge of the Division Rail. "It is a reward for our enormous efforts of not only maintaining the efficiency and effectiveness in all service areas but also of continuously striving to raise them." Nowadays the railway industry demands flexible, attentive and proactive suppliers of comprehensive best-in-class solutions. Voith always works closely with the customers and is keenly aware of their requirements. Accordingly, Voith UK has made significant investments in staff recruitment, new facilities, training and equipment at both its Croydon and Greenford facilities.

Siemens has rewarded Voith's ongoing support and proactive service over the last year for the Class 185 DMU fleet. The project has included the overhaul of the driveline components and the supply of new Voith one million mile continuous operation cardan shafts. Andrew Lister (Head of Procurement & Materials) of Siemens Rail Systems UK says: "I am delighted that Voith has been recognized as our Best Service Provider in the vehicle sector this year. Voith has worked hard to address our business needs and we have seen tangible improvements in both their competitiveness and responsiveness to service issues. Congratulations and keep up the hard work!"

Beyond the received distinction, Voith is also delighted to have supported Siemens Rail Systems UK Ardwick depot in Manchester, which received

the 2013 Golden Spanner Award for the Class 185 fleet being the most reliable New Generation DMU in the UK.

The Class 185 vehicles are diesel-hydraulic railcars for regional traffic in the United Kingdom. Among other destinations, the trains operated by First TransPennine Express (TPE) stop at Liverpool, Manchester Airport and Edinburgh.

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Class 185 vehicle overhauled by Voith

Voith Turbo, a Group Division of Voith GmbH, is a specialist for intelligent drive solutions. Customers from highly diverse industries such as oil and gas, energy, mining and metal processing, ship technology, rail and commercial vehicles rely on advanced technologies from Voith Turbo.

Voith sets standards in the markets energy, oil & gas, paper, raw materials and transportation & automotive. Founded in 1867, Voith employs more than 43 000 people, generates €5.7 billion in sales, operates in about 50 countries around the world and is today one of the biggest family-owned companies in Europe.

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